



RTO NUMBER 45406

# Eagles Education, Training



## Certificate III in Information Technology

### **Course Information Leaflet**

National Code: ICT30120

Course Code: ICT30120 (Release 2 October 2020)

Qualification: Certificate III (NRT)

Industry Area: Information and Communications Technology (ICT)

Training Package: Information and Communications Technology

Duration: 25 hours per week, course complete within 12 months.

### **Description**

This qualification reflects the role of individuals who are competent in a range of Information and Communications Technology (ICT) roles, including animation, basic cloud computing, basic cyber awareness, digital media skills, generalist IT support services, networking, programming, systems and web development.

Individuals who work in these fields apply broad sets of skills, including foundational knowledge in critical thinking and customer service skills, to support a range of technologies, processes, procedures, policies, people and clients in a variety of work contexts.

### **Licensing, legislative, regulatory or certification considerations**

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

### **Entry requirements**

There are no entry requirements for this qualification. All learning materials are provided.

### **Subsidised Fees**

This training is subsidised by the NSW Government under Smart and Skilled. To be eligible for the Smart and Skilled subsidised fee you must be an Australian or NZ citizen, permanent resident or humanitarian visa holder. You must also be over 15, no longer at school, and live or work in NSW. See our Smart and Skilled page in the student handbook for full details.

## New enrolments

Contact Eagles to discuss availability and suitability, and to enrol in this course. All Eagles classes are currently held at our Doonside premises, 37 Graham Street, Doonside.

[www.eaglesraps.org](http://www.eaglesraps.org)

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Facebook/EaglesRapsInc

## Units of competency to be completed

| ICT30120 – CERTIFICATE III IN INFORMATION TECHNOLOGY |   |            |            |
|--|---|------------|------------|
| Unit Number  | Unit name   | Group      | Hours      |
| BSBCRT311  | Develop and extend critical and creative thinking skills                      | Core       | 40         |
| BSBXCS303  | Securely manage personally identifiable information and workplace information | Core       | 40         |
| BSBXTW301  | Work in a team  | Core       | 40         |
| ICTICT219  | Interact and resolve queries with ICT clients                                 | Support    | 20         |
| ICTSAS309  | Maintain and repair ICT equipment and software                                | Support    | 20         |
| ICTICT312  | Use advanced features of applications   | Work Ready | 40         |
| ICTICT313  | Identify IP, ethics and privacy policies in ICT environments                  | Core       | 50         |
| ICTSAS309  | Maintain and repair ICT equipment and software                                | Elective   | 20         |
| ICTPRG302  | Apply introductory programming techniques                                     | Core       | 40         |
| ICTSAS311  | Care for computer hardware  | Support    | 20         |
| ICTSAS305  | Provide ICT advice to clients   | Core       | 40         |
| ICTSAS308  | Run standard diagnostic tests   | Support    | 20         |
| <b>TOTAL HOURS</b>                                   |   |            | <b>390</b> |

**Recognition of prior learning – Eagles Education and Training recognises the skills and knowledge you have gained in other courses, life experience, work or training provided at work.**

**You may be able to have your learning recognised and credited against a course of study. See the student handbook or discuss with an Eagles Education and Training representative if you feel RPL is a viable option for you.**

## **Unique Student Identifier (USI)**

All students studying a nationally recognised qualification must have a Unique Student Identifier before enrolling.

If you do not already have a USI, go to [www.usi.gov.au](http://www.usi.gov.au) to create one.

If you have created one in the past but misplaced it go to [www.usi.gov.au](http://www.usi.gov.au) to find it.

## **Course outcomes**

### Career options

Possible careers include: Client Support Office, User Support Specialist, Computer Technician

### Course availability

Contact Eagles Doonside to confirm.